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# **TransTRAX Captive Carrier Bail/Hold Down Loading Instructions**

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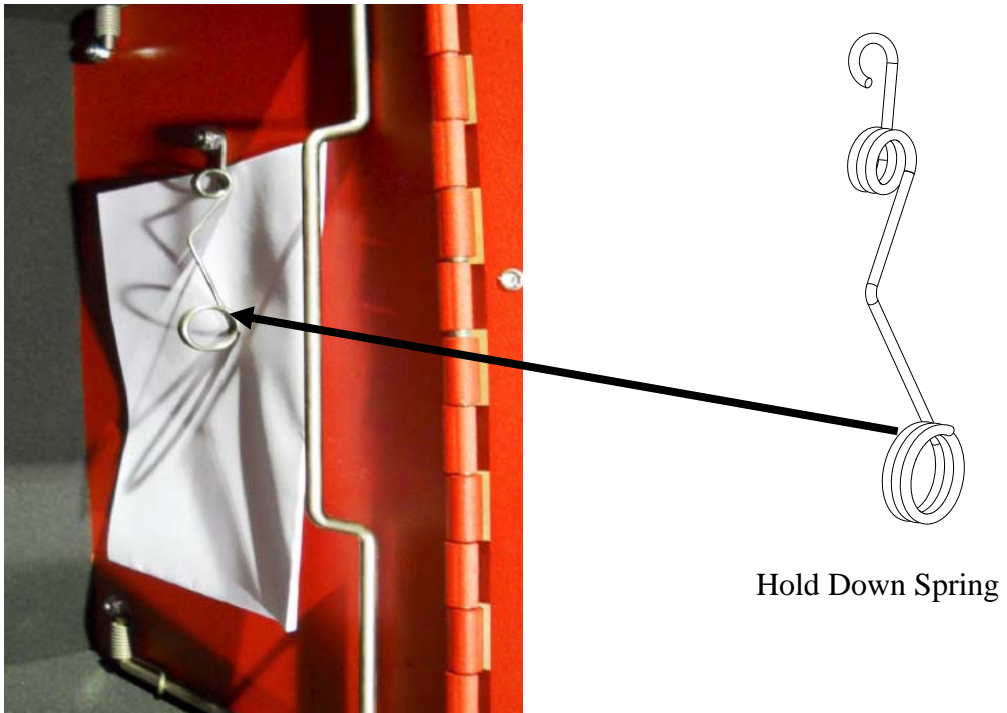


## **Why is Loading the TransTRAX Captive Carrier Properly Important?**

The Carrier on the TransTRAX flips over when it travels from the inside of the building to the customer unit outside. For this reason, how you load the Carrier when it is at the inside location, can prevent the product from falling out of the Carrier during its travel from one end to the other, or when the door opens at the customer end.

The product should be secured when loading the Carrier by using the Hold Down Spring for small thin items like receipts, credit cards and IDs, (see Fig. 1). When sending change/coins, or other items to the customer that do not fit under the Hold Down Spring, place item(s) in a bag and use the Bail to secure them. If the large item is of a shape that is hard to secure under the Bail, place the item inside of a bag and then secure the bag under the bail. Items with a narrow top, like fluid bottles, should be loaded upside down as is shown in the illustration. After the Carrier flips over during travel, the bottle will be right side up when the door opens at the customer end, (see Fig. 2).

**Fig. 1**  
Hold Down Spring Illustration



**Fig. 2**  
Bail and Large Items

When loading packages into the Carrier, they must be secured upside down for the customer to get them right side up.

Load Bottles upside down at the building end.

Secure the large items behind the Bail.



This is the way your Customers would then receive their packages.



